

<b>Job Title</b>	Senior Software Tester	<b>Role</b>	Permanent, full time (9-5)
<b>Reports to</b>	Technical Manager	<b>Place of work</b>	Ipswich (hybrid office/remote)

## About Inform Direct

Inform Direct is a multi-award winning online company secretarial software solution, supporting over 300,000 UK companies. Our mission is to take the mystery out of company secretarial work, helping businesses and their accountants manage statutory filing and keep their records up to date.

We strive for excellence in everything we do, both in developing amazing product features and providing unparalleled support to our customers. Continued growth means we have opportunities for passionate individuals who share our commitment to quality to join our Ipswich-based team.

## Job summary

Playing a leading role in the testing of large and small enhancements to our award-winning SaaS company secretarial software, the Senior Software Tester will prepare and execute manual tests with drive and precision. As a senior member of our test team, you'll be instrumental in delivering our test strategy, ensuring that the software created by developers is fit for purpose and any bugs or issues are removed from a product before it is deployed to users.

## Principal responsibilities

- Analyse functional specifications to develop test strategy, estimates and plans
- Translate detailed functional requirements into test suites and cases
- Execute tests of new and updated software features
- Identify and investigate software defects and liaise with developers to achieve an efficient fix
- Work proactively with internal business analysts to resolve identified issues with requirements
- Create and maintain test data, materials and tools
- Monitor product quality and test results, escalating risks and issues as appropriate
- Contribute actively to the test strategy and policies and explore test automation where appropriate
- Build expertise in technical areas of the software, becoming a key point of reference for other staff
- Undertake regression testing, performance testing and other non-functional testing
- Other software and website testing and technical system tasks as appropriate

**Skills and experience**

- At least three years in software testing roles
- Good working knowledge of test techniques, approaches and methodologies
- Problem solving and analytical thinking, with the capacity to engage with complex requirements
- Excellent planning and organisational skills with ability to prioritise effectively
- A practical, systematic approach with excellent attention to detail
- Able to work as part of a team and liaise constructively with internal and external stakeholders
- Good verbal and written communication skills
- Able to work at pace and adapt to changing circumstances in a fast-moving environment
- Proactive self-starter with the drive to own projects, deliver results and take on responsibility
- Experience with test automation frameworks desirable
- Professional qualifications desirable – e.g. ISEB/ISTQB
- Experience with accountancy, legal, financial or professional services industries desirable

**The right candidate will**

- Be driven to understand exactly how things work, proactively investigating without needing to be asked
- Seek out and thrive on challenges of all types, relishing the opportunity to show what they can do
- Look beyond the immediate situation, identifying and managing potential risks or issues before they happen
- Take huge pride in the difference their signal contribution can make to the product and our customers